**Disabled Access at The Leadmill**

**Access**

**Getting to The Leadmill**  
There is no designated disabled parking spaces at The Leadmill, however there is limited on street parking on Leadmill Road where blue badge holders can park.  In addition to this there is a Q park situated in Sheffield Train Station where disabled parking is available, this is approximately a 7 minute walk from The Leadmill.

**At The Leadmill**  
Carer tickets and/or wristbands that allow entry to our viewing area are to be collected once you arrive at the venue, these are never posted out in advance of a show.  Please inform our door staff once you arrive of any arrangements that have been made and they will be able to assist.

The Leadmill is a step free venue, all located on ground floor level with easy access for anyone with a disability.  
We have 2 disabled toilets and 3 bars, all on the same level and easily reachable.  Priority entry is also available for our disabled customers, this means customers are able to enter the venue ahead of any queues once the doors are open.

A wheelchair viewing area is available for our main room shows.  Due to our capacity, spaces are limited and must be requested in advance.  This area is positioned by the front, right of the stage with easy access to disabled toilets and one of our bars.  To access this viewing area customers must enter through our main doors and follow across the dancefloor to the right hand side towards the side of our stage.

**Services and Facilities**

**Accessible Toilet**We have 2 disabled toilets at The Leadmill, one of which is operated by a Radar Key.  The toilet accessed by a Radar Key is located through our second room just to the right of the viewing area.  Our second toilet, which is also our gender neutral toilet, is located through the third room.  Both are within close proximity of the viewing area with no obstructions.

**Accessible Bar**  
We do not have an accessible bar, however our staff will be happy to assist when needed.  There is however a temporary bar located right beside our viewing area with a slightly lower bartop.

**Audio Enhancement**  
At present, there are no audio enhancement services offered at The Leadmill.

**Assistant Dogs**We are a dog friendly venue where assistant dogs are welcome.

**Strobe Lighting**  
Strobe and flashing lighting are frequently used at The Leadmill.  If you require further information on this, or specific show information please call 0114 2727 040 and we will be happy to look in to this for you.

**Medicines**Medicines or food and drink to manage a medical conditions are allowed in to the venue.  Please notify our security team when you arrive prior to being searched.

**Booking & Ticketing**

We do not sell separate tickets for our accessible viewing area or disabled tickets, only general admission.  If you are a wheelchair user and wish to be seated in our wheelchair viewing area, please first purchase a general admission ticket and then contact the venue and we can provide you with an allocation.  Please note this is first come, first served and spaces are limited and we would therefore advise contacting as soon as possible to try and secure a space.  We cannot provide extra tickets for this area if the show is sold out.

Once tickets have been purchased please email Chelsea via [ticketing@leadmill.co.uk](mailto:ticketing@leadmill.co.uk) to arrange.

**Personal Assistant Ticketing Scheme**

Disabled customers are entitled to a free carer ticket upon proof of disability, which must be requested in advance.  We recommend that customers first purchase their general admission ticket and then email Chelsea at  [ticketing@leadmill.co.uk](mailto:ticketing@leadmill.co.uk" \t "_blank) to obtain a free carer ticket.

Examples of accepted proof: Disability Living Allowance (DLA) / Attendance Allowance (AA), Personal Independence Payments (PIPs), Blue Badges & The Access Card. We will review an application without the recommended evidence on a case-by-case basis.